



TRUSTTM
AUTOMATION, INC.

143 Suburban Road, Bldg. 100
San Luis Obispo, CA. 93401
Phone: 805.544.0761
FAX: 805.544.4621
www.TrustAutomation.com

**Trust Automation Inc.
(Limited 1 Year Warranty)**

GENERAL - All hardware products sold by Trust Automation Inc. are warranted against defects in material and workmanship for a period of **one (1) year** from the date of shipment. If you believe that a Trust Automation Inc. hardware product you have purchased has a defect in material or workmanship, or has failed during normal use within the warranty period, please contact Trust Automation Inc. at (805) 544-0761 for assistance and/or a Return Material Authorization Number (RMA#).

If product repair or replacement is necessary, the Customer will be responsible for all return shipping charges, freight, insurance and proper packaging to prevent damage in transit, whether or not the product is covered by this warranty. During the warranty period, product determined by Trust Automation Inc. to be defective in form or function will be repaired or, at Trust Automation Inc.'s option, replaced at no charge. Trust Automation Inc. will pay the return shipping charges (ground for US based shipments, most economical air for international shipment. Customer may elect to change shipment method and pay the difference.), for products that have been repaired or replaced. All duties and taxes remain the responsibility of the customer. All shipments of repaired or replaced products will be F.O.B. at Trust Automation Inc. headquarters in San Luis Obispo, California.

For tracking purposes, products to be repaired or replaced must be returned to Trust Automation Inc. with a Trust Automation Inc. RMA#, and a Purchase Order. The standard charge for non-warranty repair work is \$120 per hour, plus parts. Trust Automation will provide repair cost estimate prior to performance of out of warranty repair work. Send product to:

Trust Automation
143 Suburban Road, Bldg. 100
San Luis Obispo, CA. 93401
ATTN: RMA#xxxxxxx

Material and workmanship used in the repair and replacement of Trust Automation products under this warranty are warranted additionally against defects for a period of ninety (90) days from the date of return shipment to the customer.

LIMITATIONS - This warranty does not apply to damage resulting from accidents or any Customer actions, such as mishandling, misuse, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. No other warranties are expressed or implied. Trust Automation Inc. liability shall be limited to the actual purchase price of any defective unit or units of equipment to which a claim is made, and shall in no event include the Customer's manufacturing costs, lost profits or goodwill, or any other direct, indirect, special, incidental or consequential damages.